



INSURANCE. SOLUTIONS. RESULTS.

Kato McKay
Account Manager
DALLASWHITE Property Restoration
6135 Harrison Drive Suite 1
Las Vegas, Nevada 89120

Dear Kato and Team,

I am sending you this letter of thanks for your efforts recently on behalf of our client in their hour of need. You, your associates and the whole DALLASWHITE group took great care in helping our client manage a recent tragic crime scene.

As you know, since this situation involved children and media it was extremely delicate. Your team handled it with the utmost professionalism, speed and compassion for all involved, including our client, local law enforcement and most importantly, the family.

The intuition and ingenuity of your crew tempered the situation - making things as seamless as possible for both our company and our insured. I thank you for everything your group handled and appreciate your restoration skills and service level.

Best Regards,

A handwritten signature in black ink, appearing to read 'Carlie Daley', written over a large, light-colored circular scribble.

Carlie Daley
Property & Casualty
Claims Consultant
LP Insurance Services, Inc.